

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Service	Total Consumers Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	72	2,092	29.1	1 hour
Advocacy	6	6	1.0	1 hour
Assessment & Intervention	23	92	4.0	1 hour
Assisted Transportation	266	1,860	7.0	1 one-way trip
Case Management	13	126	9.7	1 hour
Case Management / EW	1	5	5.0	1 hour
Chore	519	1,863	3.6	1 hour
Counseling	2	2	1.0	1 hour
Emergency Response System	226	226	1.0	1 client
Grandparent Relative Support	9	9	1.0	1 client
Health Screening Well Elderly Clinics	198	230	1.2	1 hour
Home Delivered Meals	156	3,408	21.8	1 meal
Home Repair	32	151	4.7	1 hour
Homemaker	926	6,174	6.7	1 hour
Legal Assistance	28	86	3.1	1 hour
Material Aide	12	16	1.3	1 client
Medication Management	19	61	3.2	1 client
Mental Health Outreach	63	439	7.0	1/4 hour
Nutrition Counseling	11	44	4.0	1 session
Nutrition Education	12	12	1.0	1 session
Outreach	18	108	6.0	1 contact
Personal Care	159	1,050	6.6	1 hour
Preventive Health Promotion	176	221	1.3	1 contact
Respite	124	2,826	22.8	1 hour
Transportation	248	826	3.3	1 one-way trip
Visiting	508	2,757	5.4	1 visit

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

NorthLand Area Agency on Aging

Allamakee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	16	72	4.5	1 hour
No Funding	16	72	4.5	
Emergency Response System	26	26	1.0	1 client
No Funding	26	26	1.0	
Home Delivered Meals	30	570	19.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	28	530	18.9	
Homemaker	39	167	4.3	1 hour
No Funding	39	167	4.3	
Personal Care	6	30	5.0	1 hour
No Funding	6	30	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Clayton	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	19	95	5.0	1 hour
No Funding	19	95	5.0	
Emergency Response System	35	35	1.0	1 client
No Funding	35	35	1.0	
Home Delivered Meals	15	260	17.3	1 meal
No Funding	15	260	17.3	
Homemaker	40	200	5.0	1 hour
No Funding	40	200	5.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

NorthLand Area Agency on Aging

Fayette	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	69	69	1.0	1 client
No Funding	69	69	1.0	
Home Delivered Meals	25	500	20.0	1 meal
No Funding	25	500	20.0	
Homemaker	49	245	5.0	1 hour
No Funding	49	245	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Henry	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

NorthLand Area Agency on Aging

Howard	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Case Management / EW	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	23	23	1.0	1 client
No Funding	23	23	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	13	56	4.3	1 hour
No Funding	13	56	4.3	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

NorthLand Area Agency on Aging

Winneshiek	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	38	380	10.0	1 one-way trip
No Funding	38	380	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	51	51	1.0	1 client
No Funding	51	51	1.0	
Home Delivered Meals	30	548	18.3	1 meal
No Funding	30	548	18.3	
Homemaker	64	267	4.2	1 hour
No Funding	64	267	4.2	
Personal Care	8	40	5.0	1 hour
No Funding	8	40	5.0	
Respite	4	80	20.0	1 hour
No Funding	4	80	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Northwest Aging Association

Buena Vista	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	17	75	4.4	1 hour
Funding Inadequate	17	75	4.4	
Personal Care	5	17	3.4	1 hour
Funding Inadequate	4	13	3.3	
Unable to Staff	1	4	4.0	
Clay	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	6	36	6.0	1 one-way trip
Funding Inadequate	6	36	6.0	
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
Dickinson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
Emmet	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	149	607	4.1	1 hour
Funding Inadequate	105	404	3.8	
No Funding	19	66	3.5	
Unable to Staff	25	137	5.5	
Personal Care	99	440	4.4	1 hour
Funding Inadequate	89	400	4.5	
No Funding	10	40	4.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Northwest Aging Association

Lyon	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	62	395	6.4	1 hour
Funding Inadequate	62	395	6.4	
Visiting	30	188	6.3	1 visit
Funding Inadequate	30	188	6.3	
Obrien	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	159	180	1.1	1 contact
Funding Inadequate	159	180	1.1	
Respite	18	210	11.7	1 hour
Funding Inadequate	18	210	11.7	
Visiting	28	72	2.6	1 visit
Funding Inadequate	28	72	2.6	
Osceola	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
Palo Alto	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	13	26	2.0	1 one-way trip
Funding Inadequate	4	8	2.0	
No Funding	3	6	2.0	
Unable to Staff	6	12	2.0	
Homemaker	9	14	1.6	1 hour
Funding Inadequate	4	4	1.0	
No Funding	2	4	2.0	
Unable to Staff	3	6	2.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Northwest Aging Association

Sioux	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	10	10	1.0	1 hour
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Homemaker	79	574	7.3	1 hour
Funding Inadequate	79	574	7.3	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	14	38	2.7	1 contact
Funding Inadequate	14	38	2.7	
Respite	42	499	11.9	1 hour
Funding Inadequate	37	450	12.2	
No Funding	5	49	9.8	
Visiting	312	1361	4.4	1 visit
Funding Inadequate	312	1361	4.4	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Siouxland Area Agency on Aging

Woodbury	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	9	4.5	1 hour
Funding Inadequate	2	9	4.5	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Heritage Area Agency on Aging

Linn	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	15	516	34.4	1 hour
Funding Inadequate	4	124	31.0	
No Funding	11	392	35.6	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Aging Resources of Central Iowa

Boone	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	6	6	1.0	1 hour
Funding Inadequate	6	6	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	10	11	1.1	1 client
Funding Inadequate	6	6	1.0	
No Funding	4	5	1.3	
Marion	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Aging Resources of Central Iowa

Polk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	129	1250	9.7	1 one-way trip
Funding Inadequate	31	300	9.7	
No Funding	60	580	9.7	
No Provider	30	290	9.7	
Unable to Staff	8	80	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	9	9	1.0	1 client
No Funding	1	1	1.0	
No Provider	8	8	1.0	
Home Repair	21	140	6.7	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
No Provider	9	59	6.6	
Homemaker	119	694	5.8	1 hour
No Funding	119	694	5.8	
Mental Health Outreach	60	436	7.3	1/4 hour
Unable to Staff	60	436	7.3	
Nutrition Counseling	11	44	4.0	1 session
No Funding	2	8	4.0	
No Provider	9	36	4.0	
Nutrition Education	11	11	1.0	1 session
No Funding	2	2	1.0	
No Provider	9	9	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Aging Resources of Central Iowa

Personal Care	23	106	4.6	1 hour
No Funding	23	106	4.6	
Transportation	197	400	2.0	1 one-way trip
Unable to Staff	197	400	2.0	
Visiting	94	376	4.0	1 visit
Unable to Staff	94	376	4.0	

Story

	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	49	1568	32.0	1 hour
Funding Inadequate	49	1568	32.0	
Transportation	48	384	8.0	1 one-way trip
Funding Inadequate	48	384	8.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Southwest 8 Area Agency on Aging

Cass	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
Fremont	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	23	92	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Unable to Staff	2	8	4.0	
Assisted Transportation	27	90	3.3	1 one-way trip
No Funding	27	90	3.3	
Emergency Response System	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Homemaker	101	367	3.6	1 hour
Funding Inadequate	22	66	3.0	
No Funding	24	191	8.0	
Unable to Staff	55	110	2.0	
Medication Management	17	59	3.5	1 client
Funding Inadequate	5	17	3.4	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	20	802	40.1	1 hour
No Funding	2	12	6.0	
Unable to Staff	18	790	43.9	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Southwest 8 Area Agency on Aging

Harrison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	60	66	1.1	1 hour
No Funding	60	66	1.1	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	

Mills	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	10	29	2.9	1 hour
No Provider	10	29	2.9	
Home Delivered Meals	15	300	20.0	1 meal
No Provider	15	300	20.0	

Montgomery	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	3	11	3.7	1 hour
No Funding	3	11	3.7	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Southwest 8 Area Agency on Aging

Pottawattamie	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	44	44	1.0	1 one-way trip
No Funding	27	27	1.0	
No Provider	17	17	1.0	
Chore	431	1484	3.4	1 hour
Funding Inadequate	429	1482	3.5	
No Provider	2	2	1.0	
Counseling	2	2	1.0	1 hour
No Provider	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	32	1050	32.8	1 meal
Funding Inadequate	32	1050	32.8	
Home Repair	9	9	1.0	1 hour
Funding Inadequate	5	5	1.0	
No Funding	4	4	1.0	
Homemaker	55	1870	34.0	1 hour
Funding Inadequate	55	1870	34.0	
Material Aide	2	5	2.5	1 client
No Funding	1	4	4.0	
No Provider	1	1	1.0	
Mental Health Outreach	3	3	1.0	1/4 hour
No Provider	3	3	1.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Southwest 8 Area Agency on Aging

Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	
Preventive Health Promotion	3	3	1.0	1 contact
Funding Inadequate	3	3	1.0	
Respite	33	926	28.1	1 hour
Funding Inadequate	27	920	34.1	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	24	740	30.8	1 visit
Funding Inadequate	24	740	30.8	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Seneca Area Agency on Aging

Appanoose	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
Davis	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	22	7.3	1 hour
No Funding	3	22	7.3	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Jefferson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	10	12	1.2	1 hour
Funding Inadequate	10	12	1.2	
Keokuk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	97	551	5.7	1 hour
Funding Inadequate	85	490	5.8	
No Funding	12	61	5.1	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Lucas	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Mahaska	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	3	18	6.0	1 hour
Funding Inadequate	2	10	5.0	
Unable to Staff	1	8	8.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011

Seneca Area Agency on Aging

Monroe	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	8	8	1.0	1 client
No Funding	8	8	1.0	
Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	

Wapello	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	6	24	4.0	1 hour
Funding Inadequate	4	18	4.5	
No Provider	1	5	5.0	
Unable to Staff	1	1	1.0	

Wayne	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	1	3	3.0	1 hour
No Funding	1	3	3.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 5/31/2011***

Southeast Iowa Area Agency on Aging

Des Moines	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Lee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	22	44	2.0	1 hour
Funding Inadequate	14	14	1.0	
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	